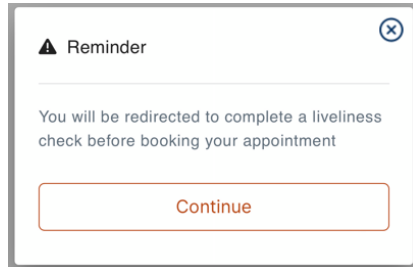
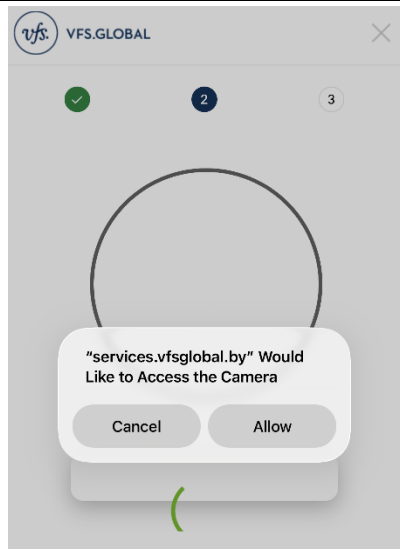


Step-by-Step Guide to Completing Video Verification

After uploading your passport and verifying your information, all applicants over the age of 18 must complete video verification.



Step 1. Allow the application to access your camera.

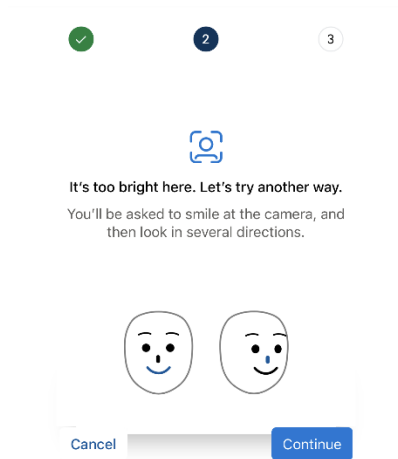


Step 2. Follow the on-screen instructions and hold your phone's camera directly in front of your face (preferably in daylight).



You may be asked to:

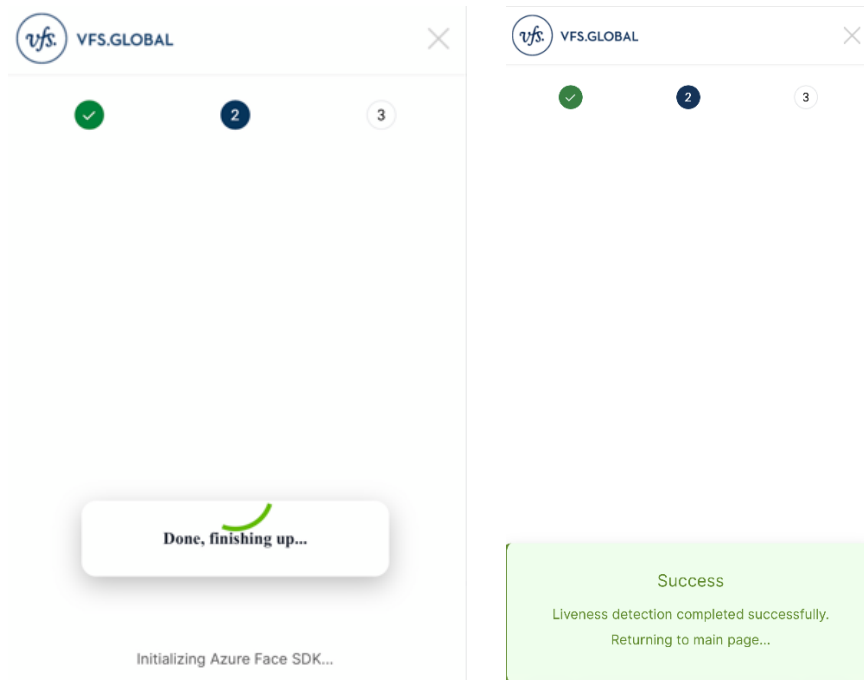
- smile;



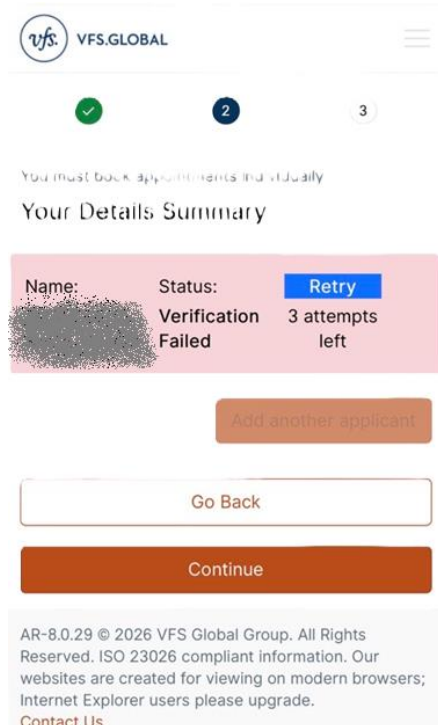
- move the camera closer to or farther from your face;
- turn your head in the indicated direction until the green indicator appears.



If the verification is successful, a confirmation message will appear on the screen.



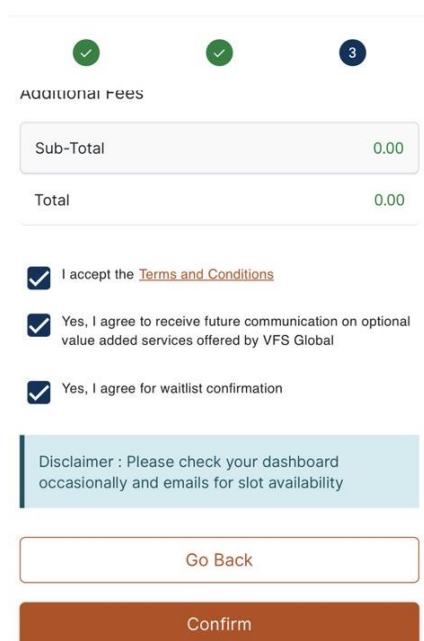
If the verification is unsuccessful or incomplete, you must repeat the process until the message confirming successful verification appears. A maximum of three attempts is allowed. If verification fails, you will be redirected to the start page, where you can select the “Retry” option.



The screenshot shows the VFS Global website interface. At the top, there is a logo and a navigation menu. Below the logo, there are three circular progress indicators: a green checkmark, a blue circle with the number 2, and a grey circle with the number 3. The text "You must book appointments individually" is displayed. The main heading is "Your Details Summary". Below this, there is a pink box containing the following information: "Name: [redacted]", "Status: Verification Failed", and a blue "Retry" button. To the right of the "Retry" button, it says "3 attempts left". Below the pink box, there is an orange button labeled "Add another applicant". At the bottom of the pink box, there are two buttons: "Go Back" and "Continue". Below the pink box, there is a grey box containing the following text: "AR-8.0.29 © 2026 VFS Global Group. All Rights Reserved. ISO 23026 compliant information. Our websites are created for viewing on modern browsers; Internet Explorer users please upgrade. [Contact Us](#)".

After completing verification, you may also add a child under the age of 18 to your account. Once all applicants have been added successfully, proceed to the next page

You will be redirected to Page 3, where you should review your information, select any additional services if required, read and accept the applicable terms, and confirm your registration on the waiting list.



The screenshot shows the VFS Global website interface. At the top, there are three circular progress indicators: a green checkmark, a green checkmark, and a blue circle with the number 3. The text "Additional Fees" is displayed. Below this, there is a table with the following information:

Sub-Total	0.00
Total	0.00

Below the table, there are three checkboxes, all of which are checked:

- ☒ I accept the [Terms and Conditions](#)
- ☒ Yes, I agree to receive future communication on optional value added services offered by VFS Global
- ☒ Yes, I agree for waitlist confirmation

Below the checkboxes, there is a blue box containing the following text: "Disclaimer : Please check your dashboard occasionally and emails for slot availability". At the bottom of the blue box, there are two buttons: "Go Back" and "Confirm".